

mail, or over the phone. Telephone assistance and an online questionnaire will be available in 12 languages and paper forms will be translated in English & Spanish. Glossaries will be available in 59 non-English languages and Braille on the Census Bureau's website. If you do not respond to the paper questionnaire or skip questions on the form, an individual Census official will try to contact you by knocking on your door.

**FOR TOLLFREE ASSISTANCE:**

\*\*\*NALEO Educational Fund's Spanish / English HOTLINE: 877-352-3676

\*\*\*Census Bureau TELEPHONE QUESTIONNAIRE ASSISTANCE LINE: 800-354-7271

**IMPORTANT DATES:**

**March 16, 2020** – Census begins in rural and remote areas without reliable or direct mail.

**April 1, 2020** – By this date, every home will receive an invitation to participate in the 2020 Census.

**May-July 2020** – The Census Bureau begins visiting homes that have not responded.

**December 2020** – the Census Bureau delivers apportionment counts to the White House and Congress, as required by law.

**March 31, 2021** – By this date, the Census Bureau will send redistricting counts to states. This information is used to redraw legislative districts based on population changes.

**A fair and accurate Census is one of the most significant civil rights and economic justice issues facing our country today. What we declare when we answer the Census is that we are here, and we are part of "we the people" and we refuse to be excluded.** Do not be afraid to state your presence by answering the Census. The U.S. Census Bureau will keep your responses to the survey secure and encrypted at all times. The Census data can ONLY be used for statistical purposes, meaning personal information cannot be used against respondents in court or by a government agency. The Census Bureau staff who has access to personal information are *sworn for life* to protect confidentiality. Also, there will be **NO** questions about citizenship. **You count in this country of the United States of America and your voice matters.**

Thanks, in advance, for your participation of the 2020 Census. Every count will make a difference! Should you have any questions, concerns, or suggestions, please feel free to contact me.

Sincerely,



Terry D Robinson, Mayor  
City of Wooster  
Imv/TDR